



NW Natural - Engineering
 250 SW Taylor Street
 Portland, OR 97204
 Office: (971)979-9615

RESIDENTIAL CUSTOMER REQUESTED SERVICE CUT

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Property Owner Name:			
Property Owner Phone:		Contact Email:	
Service Address, City, Zip:			

Reason for Cut:	Remodel..... Partial Demo..... Full Demo (including all foundation)..... Are there plans to rebuild? Yes No Rebuild with natural gas? Yes No	Demo Date: _____
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As one of our valued customers, we wish to advise you about potential fees that may be associated with any future reconnection or change in the location of your gas meter and service line.

Additionally, it is important to understand that if you or your contractor notifies NW Natural to cut the service while a project is underway, leaving the home without gas service, there may be significant costs to reconnect your service based upon the work that needs to be done.

If you are planning to sell, or do sell your home after a project is completed, the new homeowner will be responsible for any fees associated with a new service installation.

Before the work can be permitted and scheduled, NW Natural requires written documentation from the property owner confirming that they are aware of the request. Please complete and return this form by FAX or email.

It is NW Natural's policy to remove the service riser when a service is abandoned. Therefore, if a service riser is present, it is best to assume the service is active. If permitting is needed, the cut may take longer than 10-15 business days to complete. The cut will be scheduled typically within 10 business days after the permit is received.

I authorize NW Natural to cut my gas service at the above address.

Customer Signature:		Date:	
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Return Completed form to: EngineeringHelp@nwnatural.com or Fax to 503.273.4822

Questions contact: (971)979-9615