

Elements

NEWS FOR EMPLOYEES PRESENT & PAST **SPRING 2024**

ACROSS THE COMPANY

NW Natural Water expands presence in Arizona and Oregon

2/6/2024

NW Natural Water, a wholly-owned subsidiary of NW Natural Holdings, has expanded further in two states with the acquisitions of Hiland Water Corporation's water utility business in Newberg, Oregon and Truxton Canyon Water Company and Cerbat Water Company near Kingman, Arizona. In addition, NW Natural Water increased its ownership in Avion Water Company, which serves communities in and around Bend, Oregon and is the largest privately owned utility in Oregon.

"We are excited to see NW Natural Water continue to expand across our existing regions," said Justin Palfreyman, NW Natural Holdings' president. "We continue to execute on our strategy to build a strong water and wastewater utility business that is focused on safety, reliability, customer service, and environmental stewardship."



NW Natural Water acquired Hiland Water's services company that serves over 5,000 customers in October 2023. In December 2023, NW Natural Water acquired Hiland Water which serves an additional 2,100 regulated utility connections across western Oregon. Truxton Canyon Water Company and Cerbat Water Company closed in December 2023 and collectively serve approximately 1,400 water customers in northwest Arizona. Finally, NW Natural Water increased its ownership interest in Avion Water in January 2024 and currently owns approximately 45% of Avion, which serves over 15,000 customers in central Oregon.

With these transactions, NW Natural Water serves nearly 175,000 people through approximately 70,000 connections across five states.

Anna Chittum named new president of NW Natural Renewables

1/10/2024

NW Natural Renewables has promoted Anna Chittum to president. The company focuses on providing renewable natural gas (RNG) to a variety of sectors.

“We know how important renewable natural gas is to addressing climate change and supporting companies’ decarbonization goals,” said Justin Palfreyman, president of NW Natural Holdings. “Anna has a vast knowledge of the renewable energy landscape and has successfully executed RNG and decarbonization strategies. We are very excited for her to lead this team and pursue opportunities for NW Natural Renewables.”



Anna Chittum, President, NW Natural Renewables

Chittum has been leading the development of RNG and renewable hydrogen for NW Natural. Previously, she consulted on business models and regulatory structures for district energy, microgrids, and combined heat and power (CHP) systems and worked to promote energy efficiency policies for the American Council for an Energy-Efficient Economy. Chittum was a Fulbright Fellow in Denmark, where she researched local district heat planning and the use of CHP to balance variable wind generation. She holds degrees from Gonzaga University and Columbia University.

“I’m thrilled to begin this new role to apply what I have learned and leverage the industry expertise of NW Natural Holdings to continue to develop successful projects that immediately reduce emissions,” said Chittum, who will report directly to Palfreyman.

NW Natural Renewables is a subsidiary of NW Natural Holdings committed to leading in the energy transition and providing renewable natural gas to the utility, commercial, industrial and transportation sectors. NW Natural Renewables is focused on providing cost-effective solutions to decarbonize a variety of sectors, utilizing existing waste streams and renewable energy resources. These efforts are separate and in addition to NW Natural’s gas utility efforts related to RNG and hydrogen.

A new and improved facility

1/31/2024

[NW Natural finishes the second phase of the Central Resource Center project.](#)

NW Natural has completed the second phase of the new Central Resource Center facility. The company has owned and used the 4.35-acre property since the early 1900s. From 1956 to 2013, a former resource center was located here, but was removed to make way for the TriMet Orange Line.

The new resource center is close enough to downtown Portland to help improve crew response times when responding to emergencies in the city, according to Wayne Pipes, NW Natural’s director of facilities, security and emergency management.

The Central Resource Center has also been enhanced to be fully operational during an earthquake, and is a location for one of NW Natural’s carbon capture pilot programs.

A stormwater retention system has also been installed at the center to allow water to permeate the ground. Wayne explains that the



goal is to keep rainwater on NW Natural's property, and out of the city of Portland's occasionally maxed-out drainage system.